



Stories Landing Page

Interaction Design

Client: **Avaya**

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ID: **Bob Calvano**



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Avaya is changing the way people work.

How will Intelligent Communications work for you?

Click on an employee below to get their full story.

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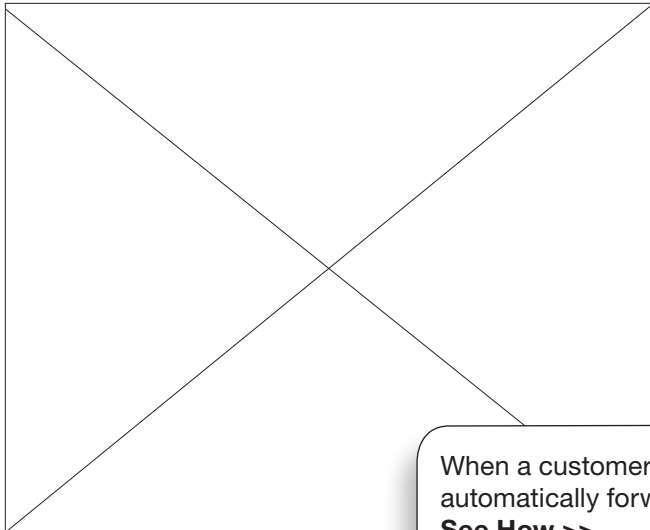
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IP Telephony

Contact Centers

Unified
Communications

Communications Enabled
Business Processes



Avaya is changing the way people work.

How will Intelligent Communications work for you?

Click on an employee below to get their full story.

When a customer calls with a question, it's automatically forwarded to the right rep.
See How >>

Name, Title

Name, Title

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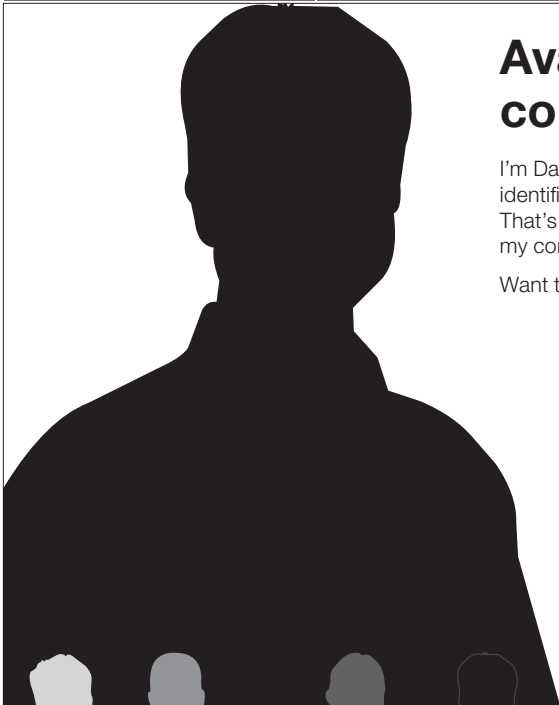
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Avaya changed the way my company connects with customers.

I'm Daniel, head of IT for a customer contact center. With Avaya, my communications software identifies customers by their phone number and connects them to the right rep the first time. That's because it knows what expertise is likely needed to handle that customer's question. And my competition? They wish they had this kind of service.

Want to learn more about Intelligent Routing? Here are a few items to get you started.

<p>Free Brochure Lorem Lorem ipsum quid alegit lorem Get it Now >></p>	<p>White Paper Lorem Lorem ipsum quid alegit lorem Get it Now >></p>	<p>Genius Routing Podcast Learn about the intelligent search of people within the network.. Listen Now>></p>
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[More on Contact Centers >>](#)

Name, Title	Name, Title	Name, Title	Name, Title	Name, Title	Name, Title	Name, Title	Name, Title	Name, Title	Name, Title
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